

# Changes to Service Charges from 1<sup>st</sup> October 2018

Pinnacle Telecom has reviewed its pricing, and in line with market conditions and increases in supplier wholesale rates, our services charges will increase as from 1<sup>st</sup> October 2018. To review our terms and conditions or request details specifically relating your account with Pinnacle Telecom, please our website, [www.pinnacle-telecom.co.uk](http://www.pinnacle-telecom.co.uk) or contact [billing@pinnacle-telecom.co.uk](mailto:billing@pinnacle-telecom.co.uk)

## What this means to our customers?

If you currently have any of the following services shown below, your monthly rentals will increase by the values shown below.

## Monthly Rental Increases

Line Type	Current	New
Analogue Line (per line)	£14.37	£21.20
Analogue Multi Line (per line)	£14.37	£21.20
ISDN2e (per circuit)	£32.49	£45.60
ISDN30 (per channel)	£18.19	£22.40
IPDC SIP Channels	£7.50	£10.50

Above charges are exclusive of VAT