

Business Advance Tariff Guide

Voice Calls, Internet and messaging from the UK

Standard UK call charges (1 minute minimum call charge) Vodafone Business Advance	Charge per minute
Calls to any Vodafone UK mobile or standard UK landline (starting 01, 02 or 03) within the UK	0p
Calls to other UK mobile networks within the UK	0p
Calls to UK voicemail	0p
Standard UK call charges (1 minute minimum call charge)	Charge per minute
Video calling to any Vodafone UK mobile within the UK	29.7p
Video calling to other UK mobile networks within the UK	46.8p
Video calling to international mobile networks within the UK	46.8p
Standard UK text charges	Charge per text
Standard UK text message	0p
Standard UK picture message	33.3p
Standard UK long Text	15p
Standard UK video message	51p
Non-geographic call charges (1 minute minimum call charge)	Charge per minute
Non-geographic numbers starting 0500	17p
Non-geographic numbers starting 0800, 0808	Free
Non-geographic numbers starting 0870, 0871, 0872, 0843, 0844, 0845	Access charge of 37.5p a minute plus a service charge* (one-minute minimum call charge)
Charity numbers starting 0800 or 0808	Free
Radio-paging services (starting 076)	42.5p a call
Personal numbering services (starting 070)	50.3p
Call forwarding services (e.g. 07744, 07755)	30p

* A service charge also applies for calls to numbers starting 084, 087, 09 or 118, as advertised by the organisation offering the service (such as your bank or travel agent). More information is available at www.ukcalling.info

EU Vodafone Red

Call Charges - All Red Tariffs

Unlimited minutes and texts

Each voice Connection on Vodafone Business Advance price plan has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK.

All other call and text types on the Vodafone Business Advance price plan shall be charged at the out of bundle rates set out in this Tariff Guide.

Calls made through the return call service via voicemail are not included in the Customer's allowance and will be charged 45.84p (Minimum call charge of a minute and then charged per second) for returning calls made to Vodafone UK mobile standard UK landline (starting 01, 02 or 03), other UK mobile networks within the UK within the UK. All other calls using call service will be charged the Vodafone Business Advance Standard prices detailed in this guide.

Standard UK call charges	Cost per minute (1 minute minimum call charge)
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02 or 03) and UK voicemail	45.84p per minute
Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	45.84p per minute
Calls to other UK mobile networks	45.84p per minute
Video calling to any Vodafone UK mobile	45.84p per minute
Video calling to other UK mobile networks	46.8p per minute
Video calling to international mobile networks	46.8p per minute

Standard UK text charges	Cost per message
Standard UK text messages	15p per text
Standard UK picture messages	37.5p per text
Standard UK video message	51p per text
Text from UK to International (Up to 160 Characters)	29.17p per text

Roaming and Data

Customer has the option of choosing Business Traveller within Vodafone Business Advance Basic or Vodafone Business Advance Extra.

Take your home price plan abroad for £2.50 a day Europe, £5 a day to 58 Destinations World Zone footprint.

Or Business Traveller Inclusive with Vodafone Business Advance Basic Traveller or Vodafone Business Advance Extra Traveller.

Take your home price plan abroad for £0.00 a day Europe, £5 a day to 58 Destinations World Zone footprint.

The Business Traveller Price Plan Guide applies to Customer's use of Business Traveller (please see www.vodafone.co.uk/businesstraveller).

Please note that Vodafone EuroTraveller and Vodafone WorldTraveller are not available on Vodafone Business Advance price plans.

Customer may also opt in to a Roaming Discount (as listed below, one discount only) with Opt in Options. Where Customer is opted into both Business Traveller and a Roaming Discount, Business Traveller will apply in the Business Traveller countries/destinations instead of the Roaming Discount. On Vodafone Business Advance Basic Traveller or Vodafone Business Advance Extra Traveller the customer is automatically opted in Business Traveller. If a customer is on Vodafone Business Advance Basic or Vodafone Business Advance Extra and the customer opts for Business Traveller, the whole account needs to opt in.

Customer has the option of choosing a 1GB or 2GB Roaming Data Bundle with Opt in Options. Where Customer is opted into both Business Traveller and a Roaming Data Bundle, Business Traveller will apply in the Business Traveller countries/destinations instead of the Roaming Data Bundle. These Roaming Bolt-ons are added per connection and don't need to be added to all connections on the account. Please note the roaming data will not be shared.

* A service charge also applies for calls to numbers starting 084, 087, 09 or 118, as advertised by the organisation offering the service (such as your bank or travel agent). More information is available at www.ukcalling.info

Tariff Option Name	Monthly RRP	Bundle Type	What's Included
VF Data Traveller Daily ROW	£0.00	Individual	£5.00 Per day, chargeable on the use for up to 25MB internet use. Should More than 25Mb be used, standard RoW data roaming rates will apply.
VF 1GB Roaming Data	£100.00	Individual	1GB/2GB allowances to all countries except Rest of World 2, if used with Business Traveller the Business Traveller rates will apply in the Business Traveller Countries/Destinations and the 1GB/2GB allowance will be used in the Rest of World countries not included in Business Traveller
VF 2GB Roaming Data	£150.00	Individual	
VF Roaming Discount 1	£3.00	Individual	Discounts all roamed calls apart from Rest of World 2, see rate card for complete rate breakdown
VF Roaming Discount 2	£5.00	Individual	Discounts all roamed calls apart from Rest of World 2, see rate card for complete rate breakdown
VF Roaming Discount 3	£7.50	Individual	Discounts all roamed calls apart from Rest of World 2, see rate card for complete rate breakdown

Non-geographic call charges	Cost per Call
Non-geographic numbers starting 0500	17p (exc. VAT) a minute (one-minute minimum call charge)
Non-geographic numbers starting 0871, 0872, 0843 or 0844	Access charge of 45.84p a minute plus a service charge* (one-minute minimum call charge)
Charity numbers	Free
Radio-paging services (starting 076)	42.5p (exc. VAT) a call
Personal numbering services (starting 070)	55.34p (exc. VAT) a minute (one-minute minimum call charge)
Call forwarding services (e.g. 07744, 07755)	45.84p (exc. VAT) a minute (one-minute minimum call charge)
118500, 118404	Access charge of 45.84p a minute plus a service charge* (one-minute minimum call charge)
118212	Access charge of 45.84p a minute plus a service charge* (one-minute minimum call charge)
118118, 118661, 118888	Access charge of 45.84p a minute plus a service charge* (one-minute minimum call charge)

Premium Rate call charges	Cost per Call
Premium rate services (starting 09)	Between 62.5p and £1.88 per minute .. Please see the 09 number checker on Vodafone.co.uk for details on which numbers are charged for a call and which are charged by the minute. Please note that there is a one-minute minimum call charge.
Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call.	Free to £2.00 every minute (one-minute call charge)

International calls (standard rate / per minute)

Calls to European countries from the UK charged at 125ppm

Calls to USA and Canada from the UK is charged 167ppm

Calls to Asia Pacific countries charged 167ppm

Calls to any other worldwide destination is charged 167ppm

Text messages (per message)

Text message sent from the UK to any worldwide destination is charged at 29.17p per text

Video calls

From 46.8p per minute (1 minute minimum call charge) to any destination outside of the UK

Channel Islands and Isle of Man charges

Calls to Channel Islands will be charged at 45.84ppm and will not be decremented from any roaming/international or domestic bundles

Calls, texts and Data outside the UK

Default Roaming Call Rates

Zone	Making calls in country and back to the UK	Making calls to other countries	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Europe Zone 1	3.9p per min	79p per min	0.8p per min	1.5p per text	3.9p per picture message	3.9p per MB
Europe Zone 2	20.42p per min	79p per min	5.95p per min	6.8p per text	37p per picture message	38.29p per MB
Asia Pacific	80p per min	179p per min	75p per min	35p per text plus the UK text message rate	37p per picture message	£3 Per Mb for the first 5MB, then £15 per 5MB thereafter
USA & Canada	100p per min	179p per min	80p per min	35p per text plus the UK text message rate	37p per picture message	£3 Per Mb for the first 5MB, then £15 per 5MB thereafter
Rest of World Zone 1	140p per min	179p per min	100p per min	35p per text plus the UK text message rate	37p per picture message	£3 Per Mb for the first 5MB, then £15 per 5MB thereafter
Rest of World Zone 2	200p per min	200p per min	150p per min	50p per text plus the UK text message rate	37p per picture message	£6 Per Mb for the first 5MB, then £30 per 5MB thereafter

In Europe Zone 1 and Europe Zone 2 Vodafone will charge Customer for the calls Customer makes in 1 second increments with a 30 second minimum call charge. All calls Customer receives are charged per second.

In Asia Pacific, USA & Canada, Rest of World 1 and Rest of World Zone 2 Vodafone will charge Customer for the calls Customer makes and receives in 1 minute increments with a 1 minute minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this charge to Customer.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).

The above billing rules also apply to the Roaming discount plan rates.

Calls, texts and Data outside the UK

Roaming Discount 1 Standard List Price £3.00 a month Per Device

Zone	Making calls in country and back to the UK	Making calls to other countries	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Europe Zone 1	3.9p per min	65p per min	0.8p per min	1.5p per text	3.9p per picture message	3.9p per MB
Europe Zone 2	20p per min	65p per min	5p per min	6p per text	37p per picture message	38.29p per MB
Asia Pacific	60p per min	145p per min	55p per min	28p per text plus the UK text message rate	37p per picture message	£2.50 Per Mb for the first 5MB, then £12.50 per 5MB thereafter
USA & Canada	70p per min	145p per min	65p per min	28p per text plus the UK text message rate	37p per picture message	£2.50 Per Mb for the first 5MB, then £12.50 per 5MB thereafter
Rest of World Zone 1	115p per min	145p per min	90p per min	28p per text plus the UK text message rate	37p per picture message	£2.50 Per Mb for the first 5MB, then £12.50 per 5MB thereafter
Rest of World Zone 2	200p per min	200p per min	150p per min	50p per text plus the UK text message rate	37p per picture message	£6 Per Mb for the first 5MB, then £30 per 5MB thereafter

Calls, texts and Data outside the UK

Roaming Discount 2 Standard List Price £5.00 a month Per Device

Zone	Making calls in country and back to the UK	Making calls to other countries	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Europe Zone 1	3.9p per min	55p per min	0.8p per min	1.5p per text	3.9p per picture message	3.9p per MB
Europe Zone 2	18p per min	55p per min	4p per min	5p per text	37p per picture message	38.29p per MB
Asia Pacific	50p per min	125p per min	45p per min	25p per text plus the UK text message rate	37p per picture message	£2 Per Mb for the first 5MB, then £10 per 5MB thereafter
USA & Canada	60p per min	125p per min	55p per min	25p per text plus the UK text message rate	37p per picture message	£2 Per Mb for the first 5MB, then £10 per 5MB thereafter
Rest of World Zone 1	100p per min	125p per min	75p per min	25p per text plus the UK text message rate	37p per picture message	£2 Per Mb for the first 5MB, then £10 per 5MB thereafter
Rest of World Zone 2	200p per min	200p per min	150p per min	50p per text plus the UK text message rate	37p per picture message	£6 Per Mb for the first 5MB, then £30 per 5MB thereafter

Calls, texts and Data outside the UK

Roaming Discount 3 Standard List Price £7.50 a month Per Device

Zone	Making calls in country and back to the UK	Making calls to other countries	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Europe Zone 1	3.9p per min	45p per min	0.8p per min	1.5p per text	3.9p per picture message	3.9p per MB
Europe Zone 2	16p per min	45p per min	3p per min	4p per text	37p per picture message	38.29p per MB
Asia Pacific	40p per min	110p per min	35p per min	20p per text plus the UK text message rate	37p per picture message	£1.50 Per Mb for the first 5MB, then £7.50 per 5MB thereafter
USA & Canada	50p per min	110p per min	45p per min	20p per text plus the UK text message rate	37p per picture message	£1.50 Per Mb for the first 5MB, then £7.50 per 5MB thereafter
Rest of World Zone 1	90p per min	110p per min	60p per min	20p per text plus the UK text message rate	37p per picture message	£1.50 Per Mb for the first 5MB, then £7.50 per 5MB thereafter
Rest of World Zone 2	200p per min	200p per min	150p per min	50p per text plus the UK text message rate	37p per picture message	£6 Per Mb for the first 5MB, then £30 per 5MB thereafter

Default Rules for Roaming Discounts:

In Europe Zone 1 and Europe Zone 2 Vodafone will charge Customer for the calls Customer makes in 1 second increments with a 30 second minimum call charge. All calls Customer receives are charged per second.

In Asia Pacific, USA & Canada, Rest of World 1 and Rest of World Zone 2 Vodafone will charge Customer for the calls Customer makes and receives in 1 minute increments with a 1 minute minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this charge to Customer.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).

Travelling and using devices abroad

Opt In Option - Business Traveller

Zone	Making a call in Europe and back to the UK	Making Calls from Europe to USA and Rest of World	Making Calls from Europe to USA and Rest of World with International discount 1	Making Calls from Europe to USA and Rest of World with International discount 2	Making Calls from Europe to USA and Rest of World with International discount 3	Making Calls from Europe to USA and Rest of World with International discount 4	Receiving calls and Texts in Europe (no daily fee will apply)	Sending texts	Using the Internet
Europe Zone £0 daily fee	0p per min	12p per minute to USA & Canada	10p per minute to USA & Canada	9p per minute to USA & Canada	8p per minute to USA & Canada	6p per minute to USA & Canada	0p per min	0p per text in Europe to a UK Mobile	Use UK Data bundle then charged £12.77 per GB
		50p per minute to any other worldwide destination	30p per minute to any other worldwide destination	25p per minute to any other worldwide destination	20p per minute to any other worldwide destination	15p per minute to any other worldwide destination		29.17p per text to any other worldwide destination	
Zone	Making a call in Country and back to the UK	Making Calls to other countries	Making calls to other countries with International discount 1	Making calls to other countries with International discount 2	Making calls to other countries with International discount 3	Making calls to other countries with International discount 4	Receiving calls and Texts in Country (no daily fee will apply)	Sending texts	Using the Internet
World Zone £5 Daily Fee	0p per min	12p per minute to Europe USA & Canada	10p per minute to Europe USA & Canada	9p per minute to Europe USA & Canada	8p per minute to Europe USA & Canada	6p per minute to Europe USA & Canada	0p per min	0p per text in country to a UK Mobile	Use UK Data bundle then charged £12.77 per GB
		50p per minute to any other worldwide destination	30p per minute to any other worldwide destination	25p per minute to any other worldwide destination	20p per minute to any other worldwide destination	15p per minute to any other worldwide destination		29.17p per text to any other worldwide destination	

+ Receiving Standard Text messages is included, Premium texts not included.

All Charges are stated in pence per minute or pence per text as applicable. Calls made in Business Traveller countries/destinations have a minimum call charge of 1 Minute then charged per second charging. While using International Discount options, International calls to International Band Europe are charged in one 60-second increment and thereafter measured in 1 second increments. Calls to International Bands USA and Canada, other worldwide destinations are measured in 60-second increments. Group data bundle can be used while roaming if opted in Business Traveller, this will only apply to countries in Business Traveller (refer to <http://www.vodafone.co.uk/businesstraveller> for more details)