

Tariff Guides

EE UK OOB Call Rates

Type	OOB Rate (RRP)
UK Data if no data bundle chosen	7.14p/MB
Answerphone retrieval (in UK)	Free
Video calling EE to EE	36.47p/per minute
Video calling EE to Other Networks	60.79p/per minute
Standard Photo Message (smaller than 50Kb)	16.51p/per message
Standard Photo Message (over 50Kb)*	16.51p/per message

Minimum call charge is 30 seconds with per second billing thereafter.
Unlimited calls and text bundle cannot be added to this service plan.

EE UK OOB Data Rates

Type	OOB Rate (RRP)
Data if no data bundle chosen	7.14p/MB
Shared data (all sizes)	2.5p/MB
250MB Handset data	2.5p/MB
1GB 4G Handset data	2.5p/MB
2GB 4G Handset data	2.5p/MB
4GB 4G Handset data	2.5p/MB
16GB 4G Handset data	2.5p/MB
32GB 4G Handset data	2.5p/MB
64GB 4G Handset data	2.5p/MB
FULL BES	10p/MB

Type	OOB Rate (RRP)
250MB Handset data	2.5p/MB
4GEE Mobile Broadband 2GB	2.5p/MB
4GEE Mobile Broadband 4GB	2.5p/MB
4GEE Mobile Broadband 16GB	2.5p/MB
4GEE Mobile Broadband 32GB	2.5p/MB
4GEE Mobile Broadband 64GB	2.5p/MB

Call Charges

UK Premium OOB Voice Rates

Type	Access charge: £ per min
Calls to charity helplines	Free
Calls to 0808, 0800, 0500 and 116	Free
Calls to 084,087 and 118	£0.0420
Premium rate numbers (09)	£0.3670
International premium rate numbers (calls to premium rate services operating on international prefixes)	£1.2765

Type	OOB Rate (RRP)
calls to 055	£0.0851
calls to 056	£0.1702
calls to personal number services beg with 070 **	£0.6383
Satellite calls **	£4.8936
076 paging numbers **	up to £0.4255
calls to forwarding services **	up to £0.6383

** No discount applied to these call types

Call Charges

Roaming Voice

zone	Zone Name	Receiving calls whilst abroad	Making calls to the country you're in or back to the UK (includes Answerphone)	Making calls to Zones 1-2	Making calls to Zones 2a	Making calls to Zones 3-7
1	Ireland and Channel Islands	£0.00	Decrement by UK allowance or charged at UK X-Net Rate	Decrement by UK allowance or charged at UK X-Net Rate	£0.065	£0.6500
2	EE Business Zone	£0.00	Decrement by UK allowance or charged at UK X-Net Rate	Decrement by UK allowance or charged at UK X-Net Rate	£0.065	£0.8500
2a	Andorra and Moldova	£0.008	£0.065	£0.065	£0.065	£0.68
3	Other Europe	£0.5000	£0.7500	£1.750	£1.750	£1.750
4	Asia Pacific & South Africa	£0.5000	£0.7500	£1.750	£1.750	£1.750
5	USA & Canada	£0.5000	£0.8500	£1.750	£1.750	£1.750
6	Middle East	£0.7500	£1.1000	£1.750	£1.750	£1.750
7	Rest of World	£0.8500	£1.2000	£1.750	£1.750	£1.750

For making calls in Europe (zones 1,2 and 2a), there is a 30 second minimum call charge followed by per second billing in zones 1-2. For receiving calls, it's per second billing from the start.

For making and receiving calls outside of this area there is a 60 second minimum call charge and per second billing thereafter.

Call Charges

Roaming SMS / MMS

zone	Zone Name	Sending a text when abroad	Under 50KB MMS	Above 50KB MMS
1	Ireland and Channel Islands	Decrement by UK allowance or charged at UK Domestic Rate	UK Domestic Rate	UK Domestic Rate
2	EE Business Zone	Decrement by UK allowance or charged at UK Domestic Rate	UK Domestic Rate	UK Domestic Rate
2a	Andorra and Moldova	£0.0243	£0.0419	£0.0419
3	Other Europe	£0.2500	£0.6000	£0.7500
4	Asia Pacific & South Africa	£0.3000	£1.0000	£1.5000
5	USA & Canada	£0.3000	£1.0000	£1.5000
6	Middle East	£0.3000	£1.0000	£1.5000
7	Rest of World	£0.3000	£1.0000	£1.5000

Call Charges

Roaming Data

zone	Zone Name	Rate
1	Ireland and Channel Islands	Decrement by UK allowance or charged at UK domestic Rate
2	EE Business Zone	Decrement by UK allowance or charged at UK domestic Rate
2a	Andorra and Moldova	£0.042/MB
3	Other Europe	£5.50/MB
4	Asia Pacific & South Africa	£5.50/MB
5	USA & Canada	£5.50/MB
6	Middle East	£5.50/MB
7	Rest of World	£5.50/MB

Data Roaming Caps

Per bill cycle Europe rate (Zones 1-2) €50
 Rest of the world rate (Zones 3-7) €42 ex VAT

Roaming services are subject to connection to foreign networks, over which EE has no control, and therefore the availability and quality of roaming services cannot be guaranteed. Charges incurred whilst roaming may be billed several months in arrears. The current data limits will cut off the customer's data roaming session when they spend €50 in the EU or €42 (exc VAT) outside of the EU. If the customer activates roaming on all or part of its account the data cut off limits will apply unless the customer opts out. If the customer has a device capable of sending text messages they may also opt out by contacting customer services when prompted by a relevant text message advising the customer how much data they have used. If the customer does not have a device capable of sending text messages (for example a tablet), and therefore is unable to respond by text message to remove the relevant data cap, the customer agrees to opt out of the data limits by contacting EE prior to travelling or by purchasing an international add on bundle.

Call Charges

International direct dialling

zone	Zone Name	Calling an international number from the UK (per min)	Send a text to an international number from the UK
1	Republic of Ireland	£0.12	£0.10
2	Europe 1	£0.17	£0.10
3	Europe 2	£0.25	£0.10
4	Asia Pacific	£0.30	£0.10
5	USA & Canada	£0.10	£0.10
6	Middle East and South Africa	£0.45	£0.10
7	Rest of World	£0.65	£0.10