

# Changes to Line Rentals and Installations from 1<sup>st</sup> November 2016

Pinnacle Telecom (Wales) Ltd has reviewed its pricing and in line with market conditions, line rentals and installation costs will be increasing with immediate effect from 1<sup>st</sup> November 2016.

## What this means to our customers?

If you currently have any of the following services shown below, your monthly rentals will increase by the values shown below.

### Monthly Rental Increases

Line Type	Current	New	% Increase (approx.)	£ Total Increase
Analogue Lines	£14.37	£21.20	47%	£6.83
Multi Line	£14.37	£21.20	47%	£6.83
ISDN2e (per circuit)	£32.49	£45.60	40%	£13.11
ISDN30 (per channel)	£18.19	£22.40	23%	£4.21

### One Off Price Increases

Line Type	Current	New	% Increase (approx.)	£ Total Increase
Analogue Lines	£99.00	£125.00	26%	£26.00
Multi Lines	£99.00	£125.00	26%	£26.00
ISDN2e (per circuit)	£249.00	£299.00	20%	£50.00
ISDN30 (per channel)	£125.00	£125.00	0%	£0.00

### Calling Features

	Current	New	% Increase (approx..)	£ Total Increase
Call Minder	£2.00	£3.90	95%	£1.90
Presentation number	£2.00	£3.90	95%	£1.90